



PROTOCOL – MEDICAL TRIAGE

If possible, bring your own stethoscope with name on it.

Triage Process:

1. Ambassadors will lead patient to medical triage area
2. Fill out health history form: meds, chief complaint, med/surg hx
3. Record VS (BP,pulse,temp). Repeat if unacceptable range after 15 minutes
4. Take blood sugars on all diabetics and voiced “sugar problems” and “I don’t knows”.

If patient’s blood pressure is 190/105 or greater or if blood sugar >300), the patient record should be marked as NON-TREATABLE and document reason. Ambassadors will then escort patient to exit interview and refer patient to a medical clinic for follow-up.

- Acceptable patients are escorted to waiting dental triage
- Families with children 12 or under are escorted directly to Routing as families are NOT separated

Conditions Limiting Treatment:

- Blood pressure over 190/110
- Blood sugar over 300 or under 65
 - Blood glucose will be checked at medical triage unless patient appears unstable. If below 65- give juice/sugar and recheck in 15 minutes
- Heart stents- no treatment prior to 3 months post-op
- Heart surgery- no treatment prior to 6 months post-op (pre-med is case by case)
- Patients on Coumadin, pradaxa, ASA eliquis, xarelto or Plavix may **NOT** undergo extractions (unless okayed by Surgery Lead)
- Patients on bisphosphonates such as fosamax, reclast, actonel, aredia, boniva may have routine dental treatment including restorations, atraumatic scaling, root canals and local anesthesia. Extractions should be avoided if patient had intravenous forms of bisphosphonates for CA tx.
- For cardiac conditions/surgery the determination of appropriateness for surgery will be made by the oral surgery lead
- Pregnant women who have acute dental problems may be treated regardless of trimester. Elective treatment should be provided only in the second trimester

Red Stickers Applied To:

- Organ transplant
- Joint replacement
- Heart valve replacement-tissue or mechanical
- Current pregnancy
- Latex allergy
- Patient stating “needs pre-med”
- ASA, warfarin, new a/c agent (eliquis, pradaxa, xarelto), plavix